

CAREER INSTITUTE CUSTOMER SERVICE CLASS EVALUATION

NAME _____ DATE _____ INSTRUCTOR _____

	EXCELLENT	GOOD	FAIR	POOR
Overall, I would rate the customer service course:				
How well did you understand the training/instructions you were given?				
Did the class meet your expectations?				
Rate your customer service skills before the class.				
Rate your customer service skills after the class				

What is your previous work experience, if any?

Company _____ Position _____

Company _____ Position _____

Company _____ Position _____

What three things that you learned will be most helpful to you in your next job?

1) _____

2) _____

3) _____

What would you change about the class? _____
